



Official Supporters Club

Warren van Schoor (Chairman)  
Keir Timm (Vice Chairman)  
Allee Smith (Secretary)  
Irene Timm (Treasurer)  
Calvin Pillay (Head: Marketing)  
Alexander Anderton (Head: Event Management)



## Merchandise order policy

This policy should be read with all other club policy documents. Please contact the club via our Facebook page or via email to request copies of policy documents or for your convenience visit our website to obtain all the latest policy documents.

The Official Arsenal Cape Town Supporters' Club hereinafter referred to as "the Club".

The policy is approved by the committee and applicable to all stakeholders of Arsenal Cape Town. The policy is effective immediately.

### Policy Rules

1. Arsenal FC normally takes payment between 10 to 14 days after the orders have been placed. Exchange rates could have changed between the date the order was placed and the date payment was taken. **Any additional costs will be added to your individual bill.**
2. Orders only for members who paid in full.
3. The club will not guarantee that a discount is valid for any order.
4. Orders are only valid for paid up members on either of benefit options.
5. A deadline will be made to place the order after which no orders will be taken, unless a special request is made to the club.
6. The club will not be held responsible for any loss or damage of merchandise.
7. The obtaining of insurance for any item ordered will be the responsibility of the individual member.
8. The club will add a minimum of R400 to the total cost of the bulk order for postage and divide the amount by the number of members that placed an order. Where no postage or packaging or import duty costs are incurred, no additional fee will be added to your bill.



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"VICTORIA CONCORDIA CRESCIT"