



Official Supporters Club

Warren van Schoor (Chairman)  
Keir Timm (Vice Chairman)  
Allee Smith (Secretary)  
Irene Timm (Treasurer)  
Calvin Pillay (Head: Marketing)  
Alexander Anderton (Head: Event Management)



## Match day ticket request Policy

This policy should be read with all other club policy documents. Please contact the club via our Facebook page or via email to request copies of policy documents or for your convenience visit our website to obtain all the latest policy documents.

The Official Arsenal Cape Town Supporters' Club hereinafter referred to as "the Club".

The policy is approved by the committee and applicable to all stakeholders of Arsenal Cape Town. The policy is effective immediately.

1. Valid only for paid up members on the premium package of the current season.
2. Membership on our premium package is **not** a guarantee of successfully obtaining match day tickets.
3. Supported either of our nominated charities for the current season.
4. Attended a minimum of 5 match days at either match-day venue or been a paid up member for more than 2 seasons.
5. The ticketing process will be according to that stated by Arsenal Football Club.
6. **Ticket prices** are dependent on the category of the game as defined by Arsenal FC box-office and further dependant on the SA ZAR to UK pound sterling currency conversion rate at the time of the transaction being processed.
7. Once payment is made by the club and confirmed by Arsenal FC box office, no refunds of match day tickets fees will be allowed.
8. Match day ticket terms and conditions are also subject to the benefit and rules per the current football season.
9. **Current season** is defined as to the date of the match requested.
10. No copies are allowed to be made of tickets, physical or electronic.
11. When making the request to the club, the requesting member must indicate his/her member number, no of tickets required, match requested, date of the match and any specific seating, disability requirements or any other relevant details.
12. No guarantee of seating preferences can be made by the club.



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"VICTORIA CONCORDIA CRESCIT"